DIGIOP GoMobile for Android

Revision 08.14.2017
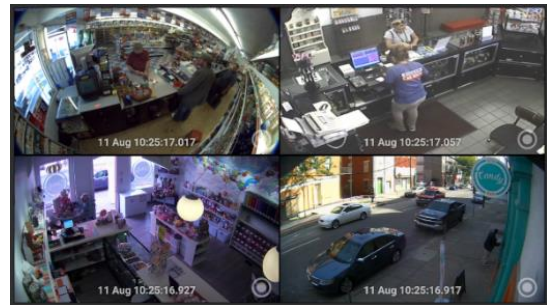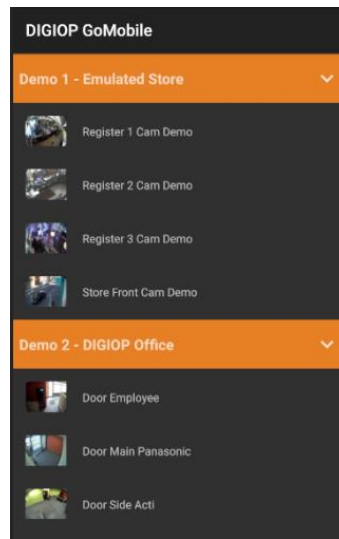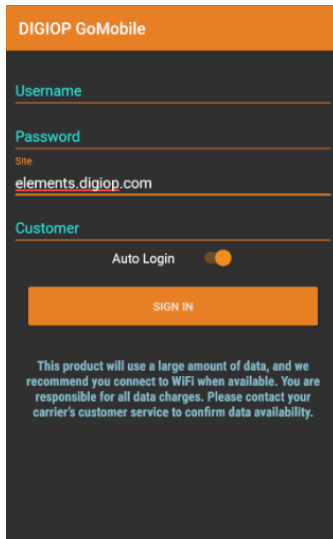
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1.0 Overview

DIGIOP GoMobile allows you to use your phone or tablet to connect to and view live video from your DIGIOP Elements DVR or NVR anywhere, anytime. Additional port forwarding in your router and in any software firewalls will be needed. See the latest *DIGIOP Control User Manual* for more information on network configurations.

Note: This product will use a large amount of data, and we recommend you connect to WiFi when available. You are responsible for all data charges. Please contact your carrier's customer service to confirm data availability.

Requirements: DIGIOP Server 9.2.1.0 or greater, Android OS 4.4 (KitKat) or greater

2.0 Using DIGIOP GoMobile

To install the DIGIOP GoMobile app on your Android device, go to the Google Play Store and search for DIGIOP. Download and install DIGIOP GoMobile.
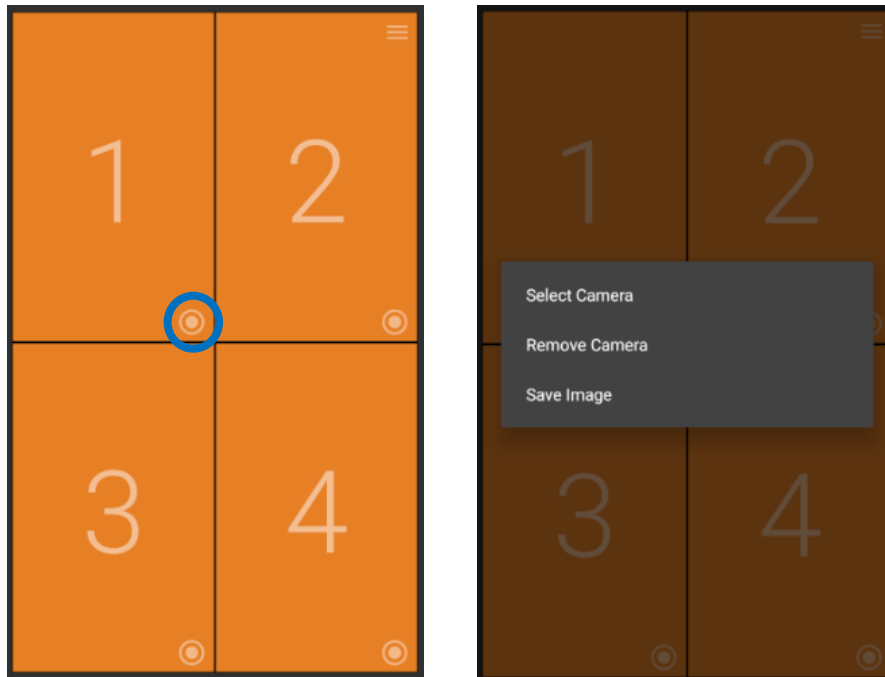
2.1 Login

1. Launch the DIGIOP GoMobile app. When prompted, enter your **User Name**, **Password**, and **Customer Name**. **Site** will be *elements.digiop.com*.
2. Select **Auto-Login** if you wish to automatically login with these credentials each time you launch the GoMobile app.
3. Click on **Login.**
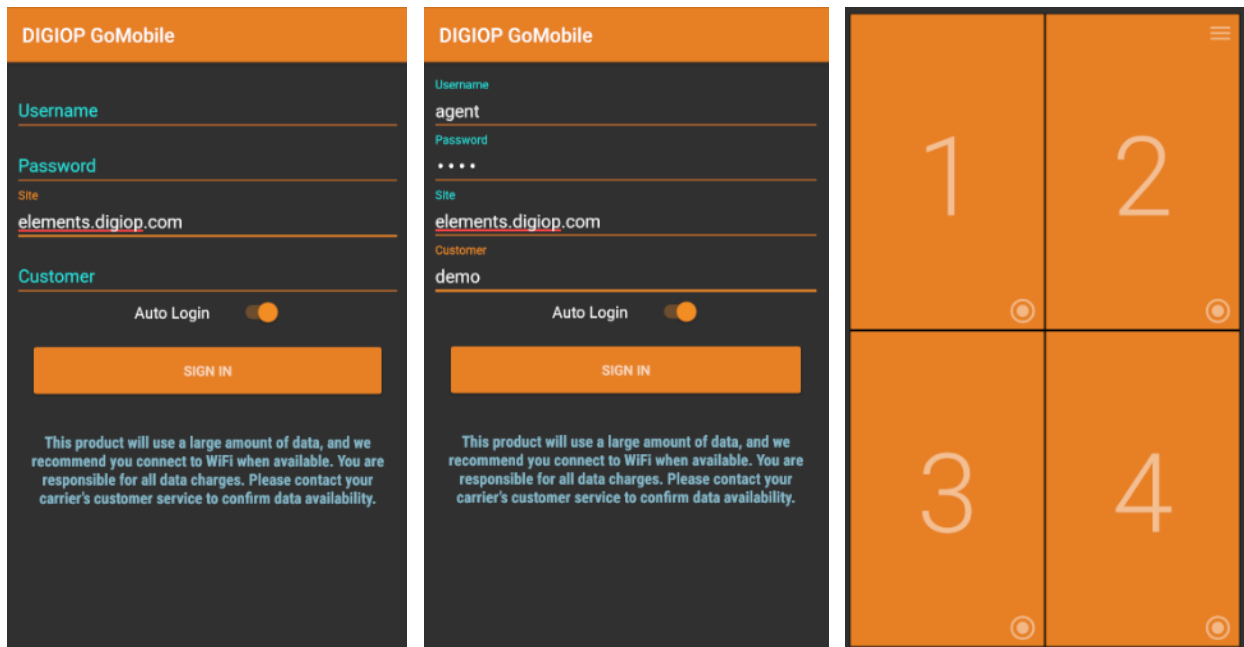
2.2 Context Menu

Select the Context Menu to select a camera, remove a camera, or save an image.

Select Camera

1. Click on **Select Camera** to bring up a list of your systems.
2. Click on a system to expand the camera list for that system.
3. Select the camera that you would like to display.
4. Continue to select each **Context Menu** to add additional cameras, or select the **Options Menu** for more options.
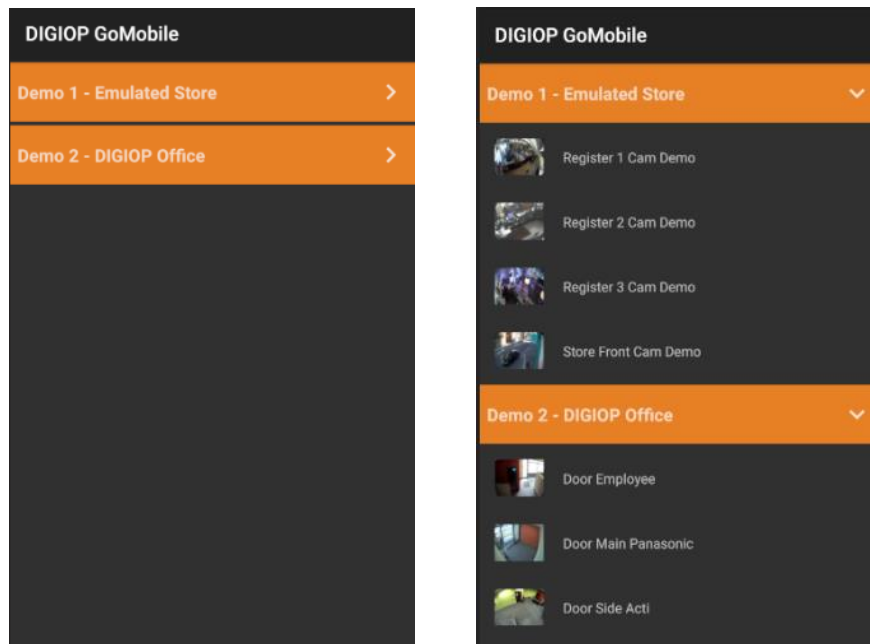
Video can be viewed in either portrait or landscape. When the phone rotates, the app will reposition and scale the video appropriately.
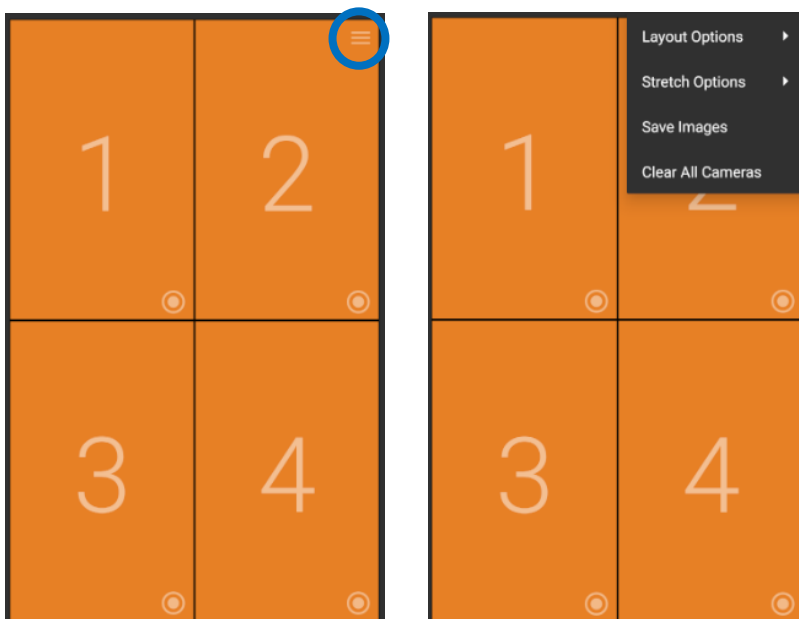

Remove Camera

1. Select **Remove Camera** to clear the selected camera.

Save Image

1. Select **Save Image** to save a still image of the selected camera to the Gallery.
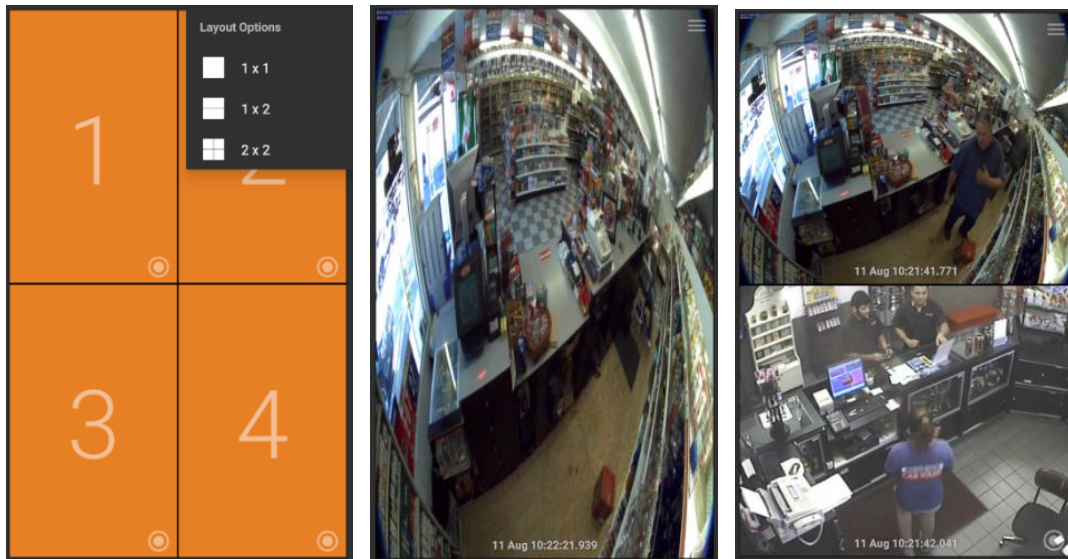
2.3 Options Menu

Select the Options Menu to change the layout, change stretch options, save images, or clear all cameras.
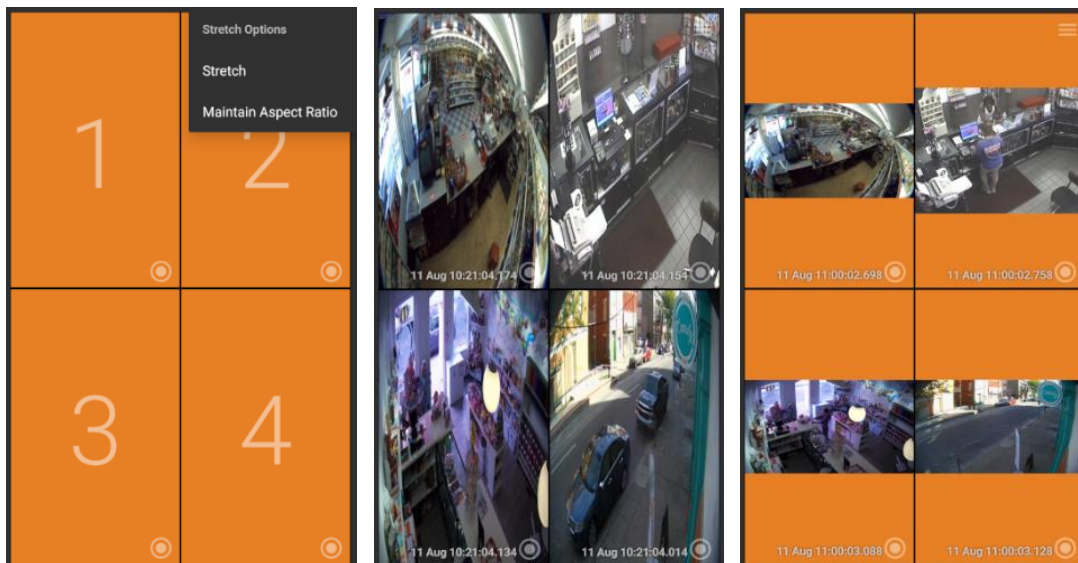
Layout Options

1. Select to view your video in a 1x1, 1x2, or 2x2 layout.

Stretch Options

1. Select **Maintain Aspect Ratio** to maintain the original aspect ratio of the video. There will be orange borders behind the video.
2. Select **Stretch** to stretch the image to fill the space.

Save Images

1. Select **Save Images** to save a still image from each selected camera to the Gallery.

Clear All Cameras

1. Select **Clear All Cameras** to clear the selected cameras.

2.4 Press-to-hold 1x1

Press and hold on an image to send the image to a 1x1 full screen view.

2.5 Zooming

Double tap to zoom in 4x where the image was double tapped. Pinch to zoom in up to 12x, depending on the resolution of the camera.

2.6 Scrolling

When in a 1x1 or 1x2, scroll up and down on the phone to scroll through the cameras.